

## BUSINESS VOICE AND COMMUNICATIONS PLANS

Solutions designed to support the *communications needs of your business*

### BUILD BETTER BUSINESS EFFICIENCY

As traditional phone service becomes obsolete, businesses are rapidly adopting Hosted Voice over Internet Protocol (VoIP) solutions. Hassle-free management and maintenance enable our solutions to create efficiencies and empower your workforce.

### QUICK SPECS

- Customizable solutions
- On-Site installations
- Hands-On training
- Measurable voice quality
- Geo-Redundant network
- 4-Digit dial into a 24/7, U.S.-based, Momentum owned call center

### A MOMENTUM SOLUTION OFFERS:

**Greater Functionality:** A wide array of innovative features far surpass anything a traditional phone system can offer.

**Flexibility & Scalability:** Hosted voice provides the ultimate flexibility to scale with the dynamics of your business, saving you time and money.

**Business Continuity:** Start working immediately from a different location should disaster strike.

**Less Equipment & Maintenance:** Hosted voice requires minimal on-site equipment and maintenance, meaning you can focus on your business.

**Lower Costs:** From lower cap-ex and maintenance costs, to a consolidated voice and Internet bill, a hosted system can save you thousands over time.

**Cutting Edge Features:** You will always have the latest features and services that Momentum has to offer.

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Point-to-Point Circuits



SD-WAN



Cloud Voice



Cloud Connections



Voice-Enabled MS Teams

## COMPLETE PRODUCT SUITE

With highlights that include best-in-class network uptime, advanced features and user-friendly products, Momentum offers a wide array of service options for any size business.

**Cloud Voice:** Feature-rich cloud solutions provide a range of productivity services such as: Hunt Groups, Music on Hold, Call Pickup, Voicemail to Email, Auto Attendant and much more.

**SIP Trunking:** Business-class solutions designed to deliver affordable cloud service with advanced telephony features to existing PBX systems.

**Contact Center:** Cloud-based call center solutions equipped with innovative features, an online management portal and a customizable queuing system. Add-on services such as Call Recording and Call Reporting are also available.

**Collaboration:** Our Momentum Connect with Webex and Microsoft Teams applications consolidate useful communication tools such as click-to-dial, video calling, conferencing, chat collaboration, and presence into a single resource.



## SEAT TYPES & FEATURES

### BUSINESS VOICE PLANS

**Executive:** Provides a dedicated line with a 10-digit telephone number and the most robust feature set available in the enterprise product.

\*Also available with Momentum Mobility

\*Also available as Extension Only

**Smart Number:** A dedicated line with an advanced set of mobility features. This intelligent seat type allows you to unify all your telecommunications under one number so that calls can be forwarded to a work, home or cell number based on selected criteria. This plan also includes Momentum Mobility.

**Basic:** A dedicated line with a limited feature set that is typically used for conference or lobby phones.

### TAKE YOUR SERVICE TO THE NEXT LEVEL

**Group Add-Ons:** Select any or all of the following features and services:

- Auto Attendant
- Auto Attendant Tree
- Authorization Codes *(included)*
- Music on Hold *(included)*
- Hunt Group
- Call Park/Pickup *(included)*
- Instant Conference
- Anywhere Feature Control *(included)*
- Dial-in Feature Control *(included)*
- Virtual Number
- Series Completion *(included)*
- Contact Center
- Call Reporting
- Audio Conferencing
- Web Conferencing

*(Included) means feature comes standard on all plans.*

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# MOMENTUM

	ENTERPRISE FEATURES	EXECUTIVE	SMART	BASIC
	Anonymous Call Rejection	•	•	
	Anywhere	•	•	
	Barge In Exempt	•		
	Busy Lamp	•		
	Call Block	•	•	
	Call Forward: Always, Busy Line, Don't Answer, Not Reachable	•		
	Call Forward Selective	•		
	Call Notify	•		
	Call Logs	•	•	•
	Call Hold, Call Return, Call Transfer	•		
	Call Waiting	•	•	•
	Caller ID (w/Delivery Blocking)	•	•	•
	Client Call Control	•	•	•
	Directed Call Pick-Up (w/Barge In)	•		
	Do Not Disturb	•	•	
	Find-Me / Follow-Me	•	•	
	Last Number Redial	•		
	Message Waiting Indicator	•		
	Multiple Call Arrangement	•		
	N-Way Calling	•		
	Priority Alert	•		
	Privacy	•	•	•
	Push-To-Talk	•		
	Receptionist Dashboard	•		
	Selective Call Acceptance	•		
	Shared Call Appearance	•		
	Speed Dial	•		
	3-Way Calling	•		
	Voicemail and Voicemail to Email	•	•	
	Momentum Mobility		•	

• Denotes User Add-Ons

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